

AppleCare+ for iPad

First Look



Service and support from the people who know your iPad best.

	iPad, iPad Air, or iPad mini	iPad Pro
Apple Retail price (U.S.)*	UConn Bookstore: \$59, Apple Store \$69	UConn Bookstore: \$99, Apple Store: \$129
Scope of service and support	Provides 24/7 expert technical support and additional hardware coverage Adds up to two incidents of accidental damage coverage every 24 months, each subject to a service fee	
Service fees (U.S.)	\$49 for iPad and \$29 for Apple Pencil or Apple-branded iPad keyboard	

Key messages

One stop for technical support

- 24/7 priority access to Apple experts via chat or phone
- Mail-in or carry-in repair service is available
- Express Replacement Service

Apple hardware coverage

- Covers iPad, iPad battery, AirPort devices, one compatible Apple Pencil, and one compatible Apple-branded iPad keyboard
- Adds up to two incidents of accidental damage from handling, each subject to a service fee (see above for fees)

Software support included

- Using iPadOS and iCloud
- Connecting to wireless networks
- Questions about FaceTime, Keynote, Numbers, Pages, and other Apple-branded iPad apps

Additional information

- AppleCare+ is a best-in-class service contract from Apple —not insurance
- AppleCare+ can only be purchased within 60 days of eligible iPad purchase
- AppleCare+ is an automatic enrollment program, so everything is done at the time of purchase
- Mechanical failures are covered at no additional cost to customers
- Accidental damage from handling includes dents, cracked screens, spills, and liquid submersion affecting the functionality of iPad, Apple Pencil, and Apple-branded iPad keyboard
- AppleCare+ does not cover cosmetic damage or damage that does not affect the functionality of iPad, Apple Pencil, and Apple-branded iPad keyboard
- AppleCare+ for iPad does not cover theft or loss
- Repair or replacement service may be limited to country of purchase
- AppleCare+ coverage begins on your AppleCare+ purchase date
- If your AppleCare+ coverage is renewed beyond 24 months, any unused accidental damage incidents will expire, and you will get two more accidental damage incidents to use within the next 24 months of continued coverage

Learn more at apple.com/support/products/ipad/

AppleCare+ Terms and Conditions: apple.com/legal/sales-support/applecare/applecareplus

* Monthly prices shown are available from apple.com and Apple Store locations.

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