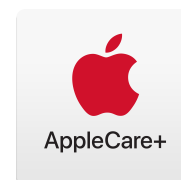


AppleCare+ for Headphones

First Look



Service and support from the people who know your headphones best.

Apple Retail price (U.S.)*	\$29
Duration	Two years from AppleCare+ purchase date
Scope of service and support	Provides up to two years of expert technical support and hardware coverage Adds up to two incidents of accidental damage coverage, each subject to a service fee
Service fee (U.S.)	\$29

Key messages

One stop for technical support

- 24/7 priority access to Apple experts via chat or phone
- Mail-in or carry-in repair service is available
- Express Replacement Service

Apple hardware coverage

- Covers AirPods or Beats headphones and battery
- Adds up to two incidents of accidental damage from handling, each subject to a service fee (see above for fee)

Software support included

- Using Siri
- Bluetooth connectivity

Additional information

- AppleCare+ is a best-in-class service contract from Apple —not insurance
- AppleCare+ can only be purchased within 60 days of eligible headphones purchase
- AppleCare+ is an automatic enrollment program, so everything is done at the time of purchase
- Mechanical failures are covered at no additional cost to customers
- Accidental damage from handling includes dents, spills, and liquid submersion affecting the functionality of your headphones
- AppleCare+ does not cover cosmetic damage or damage that does not affect the functionality of headphones
- AppleCare+ for Headphones does not cover theft or loss
- Repair or replacement service may be limited to country of purchase
- AppleCare+ is available for AirPods, AirPods Pro, Beats EP, Beats Pro, Beats Solo Pro, Beats Solo³ Wireless, Beats Studio³ Wireless, Beats^X, Powerbeats Pro, Powerbeats³ Wireless, and Powerbeats

Learn more at apple.com/support/products/headphones/

AppleCare+ Terms and Conditions: apple.com/legal/sales-support/applecare/applecareplus

* Monthly prices shown are available from apple.com and Apple Store locations.

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